

Est 1964

**ADCOCK**

REFRIGERATION  
AIR CONDITIONING

# INSTALLATION SERVICES

**EFFICIENT & RELIABLE INSTALLATIONS  
TO GIVE YOU PEACE OF MIND**



## Who Are Adcock?

Founded in 1964 by John Adcock, we have grown to become a widely respected organisation within the heating and cooling industry. Our numerous awards at company and individual level are testament to this. Adcock invests in extensive technical training for over 230 staff based in regional offices, to ensure continuous service coverage for customers. We are proud of our company, proud of our staff and proud to serve our clients. With family values at our core, we truly look after customers and staff resulting in many years of loyalty from both.

## Forming Partnerships

Adcock only work with the world's most reputable manufacturers. Our relationships have developed extensively over many years and today Adcock are one of the largest installers of our suppliers' equipment in the UK. Our status with these manufacturers allow us to offer extended warranties on installed equipment as well as providing the most energy efficient solutions. We are a D1+ supplier for Daikin and a Diamond Quality Partner for Mitsubishi Electric, each being the highest partner status achievable.



## In-House CAD Department

We are often asked what makes Adcock different from our competitors, besides our outstanding customer service. One such feature, that makes us unique, is our investment into in-house CAD (Computer Aided Design) Department. This means we can provide unrivalled speed and efficiency no matter what the scale or scope of your project. Our highly skilled draughtsmen and women are based in the dedicated CAD office in Colchester. Working closely with contract managers in the Adcock branches, they create all the drawings (using the latest AutoCAD software), signage and documentation required for each individual project.

- Fully prepared working drawings, including: floor plans, schematic diagrams and elevations on tight deadlines.
- Working drawings for buildings with no previous drawings available.
- Custom sticker, signage and label design.
- Comprehensive handover files (in either electronic or print formats)

## Accreditation

Adcock is certified with ISO 9001 to UKAS standards for installation, service and maintenance of refrigeration and climate control equipment. ISO 9001 requires demonstration by organisations that they do what they say they do and have a quality management system in place to ensure consistency and improvement; leading to high levels of performance and customer satisfaction. At Adcock we strive to always have high levels of performance; most importantly in our installation services.



*"Adcock have now carried out installations in eight of our office buildings and we are very pleased with the service which we have received. Some of the projects have involved working within occupied office floors and Adcock's flexible approach, including out-of hours working, has ensured that our tenants have not faced any disruption."*

**Stephen Walsh Managing Director. Unex Group Holdings Limited**



*"FTS would once again like to express how impressed they were with Adcock's skill and professionalism in helping to design and install our unique battery cooling system. We wouldn't hesitate in recommending Adcock to anyone with any type of air conditioning specification. We are looking forward to working together again in the future."*

**Jonny Cogman - Project & Supply Chain Manager**

*"Adcock's delivery on this project was a huge factor in getting it handed over within a very demanding 10 week programme. Their staff willingness to go that extra mile helped achieve this and this has been recognised by the client with the prospect of more projects on the horizon."*

**John Silk  
Director, Apex Contractors Limited**

## Installation Services

The Adcock service promise is not just a tagline. We truly strive to provide an excellent service throughout our business; starting from the quality of our installation services. Due to our extensive network of UK branches, we have the ability to offer high quality local installation. And no matter what the project, or how complex it may be, every customer will receive easy-to-follow operation and maintenance manuals of installation.



*"On behalf of all the staff at Giant UK Ltd I'd like to thank the whole team from Adcock, who did a tremendous job from start to finish installing an entire air conditioning system in our offices. At the initial site visit they took the time to fully understand our needs and found a solution that satisfied those needs, fell within our budget and also took account of the existing design of our offices, showroom and training facilities. When it came to fitting the units, their installation engineers were able to work around our busy staff by starting early and working late into the night. They liaised well with our team and also our builders and ensured the work was completed on time. Their good work did not finish there as the post installation support was also exemplary. The Giant team cannot thank you all enough."*

**Aaron Bargewell - Head of Finance & Operations Giant UK Ltd**

## Engineers

Our engineers are one of our most important assets, which is why at Adcock we invest significantly in their training – to ensure they are fully competent to install, service and fix equipment from the leading manufacturers. Taught in the UK, our team, of 130+ engineers, are the best trained with up-to-date knowledge of health and safety and emerging cooling/heating technologies. Underpinning our commitment to maintaining the highest standards and to providing the very best customer service in the installation of our products.

Starting with a comprehensive survey, our engineers will provide precision design and fast and efficient installations in order to provide a complete 'turnkey' solution to your climate needs.

*"On behalf of Eyre Group I would like to thank the whole team at Adcock Refrigeration for the installation of the new constant temperature rooms within the new laboratory wing at the Norwich Medical Research Building. At the initial site visit they took the time to fully understand our client's requirements and found a solution that satisfied their needs and fell within our budget. When it came to the installation of the constant temperature room, their installation engineers were able to work around a very busy construction site by starting early and working late. They liaised well with our site team and also the main contractor to ensure the work was completed on time. Adcock was selected for the design capabilities and professional approach. We have selected Adcock for two other projects in Cambridge area based on their delivery at the Norwich Medical Research Building. Their good work did not finish there as the post installation support was also exemplary."*

**David Frisby, Operation Manager, Eyre Group**

*"From the initial discussions about the project concept through to final delivery and commissioning, the Adcock team demonstrated a professional, customer focussed approach. Any questions that arose were dealt with promptly and working collaboratively with a number of additional, associated contractors meant that the project was delivered both on time and on budget with minimal plant down time. As a business we would be happy to work with, and to recommend Adcock for any future refrigeration projects."*

**Padgate Services Principal engineering contractor for D&F McCarthy's**

*"We are extremely happy with the installation which operates perfectly and has halved our electrical costs."*

**Richard Davies Fenland District Council**

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### **Not an Adcock Customer? No Problem!**

We are always delighted to meet new clients to create the ideal solution for their heating and cooling needs. Get in touch today and let us swap hassle for expertise in your installation.

### **ENQUIRE OR BOOK NOW**

Reliable, responsive and installation know-hows – we have retained customers for many years – why not discover what Adcock can offer you.

[enquiries@adcock.co.uk](mailto:enquiries@adcock.co.uk) | [www.adcock.co.uk](http://www.adcock.co.uk)

