



Installation Services

Our engineers work tirelessly to provide efficient, cost-effective and reliable installations, to give you peace of mind.

Est 1964

ADCOCK

REFRIGERATION
AIR CONDITIONING



Why Adcock?

A First-Class Service, Every Time - The Adcock Way

With over 60 years of experience, Adcock continues to lead the way in quality, integrity, and customer-focused service. With a turnover of £45 million, our scale and expertise enable us to consistently deliver a premium service. Our commitment to honesty, respect and ethical practices ensures every project exceeds expectations - always putting our customers first.

Expertly Trained Engineers

We pride ourselves on having one of the best-trained workforces in the UK. We make significant investments in developing our team of over 100 engineers and trainees, ensuring they are fully qualified to install, service, and repair equipment from the industry's leading manufacturers.

At our in-house City & Guilds accredited training centre in King's Lynn, we use the latest equipment and technology from a wide range of manufacturers. Our dedicated Training Manager provides each engineer and trainee with tailored instruction on the specific systems relevant to their role.

We are committed to being industry leaders, delivering qualifications not only for today's equipment but also for natural refrigerants—including hydrocarbons and carbon dioxide—to support an environmentally sustainable future.

This commitment to excellence underpins our promise to maintain the highest standards and deliver outstanding customer service.

Strategic Partnerships with Tier-One HVAC Manufacturers

At Adcock, we work with all major HVAC and refrigeration manufacturers, but our strongest partnerships are with the industry's top-tier brands. Over many years, we've established close, trusted relationships with the world's most reputable suppliers, making us one of the largest installers of their equipment in the UK.

These partnerships give us access to extended warranties and enable us to offer our customers some of the most energy-efficient solutions available. We are proud to hold elite accreditations, including D1+ Premium Partner status with Daikin and Diamond Quality Partner status with Mitsubishi Electric - the highest levels of recognition these manufacturers offer.

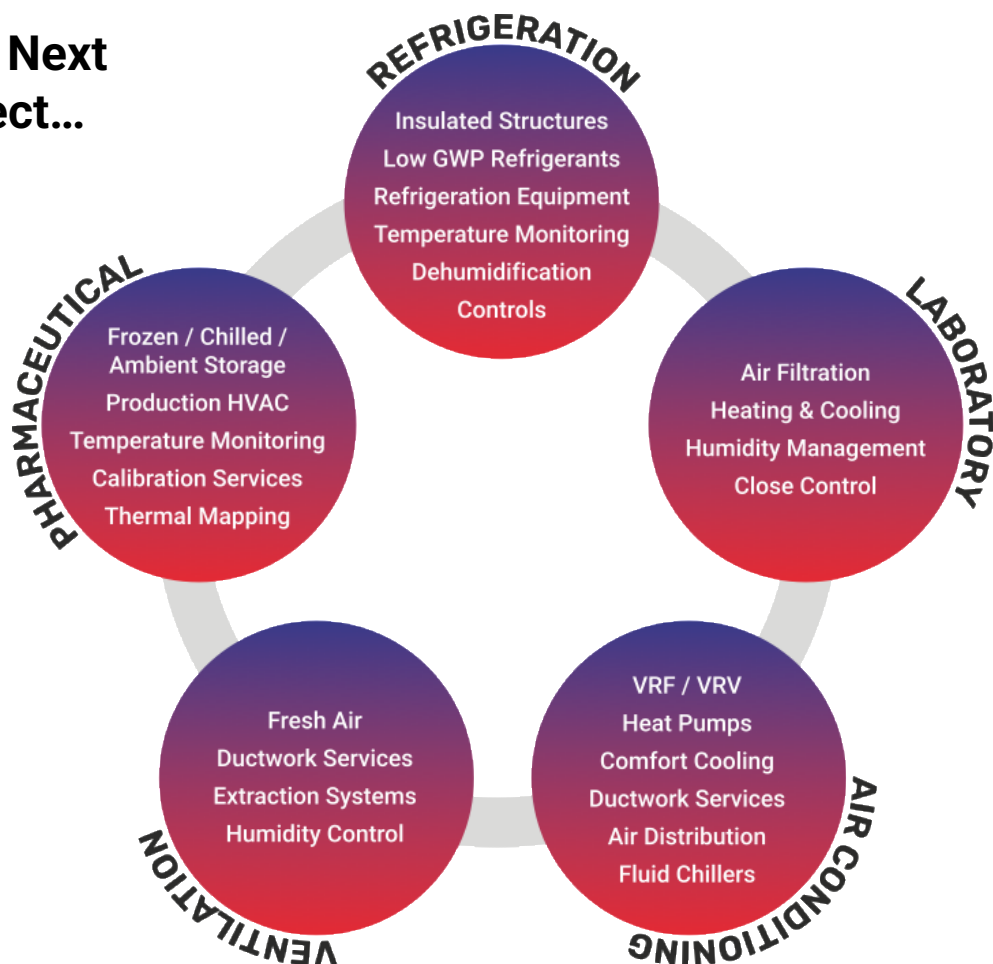
Specialist Trusted Services

Adcock specialises in the design, installation, service and maintenance of many aspects within the climate and temperature control fields for air conditioning, air-handling, and refrigeration equipment.

Our designers offer solutions from the most straightforward, to highly complex systems with stringent temperature and humidity control requirements. We will visit, listen to you and understand your individual needs before proposing the most suitable equipment for the project.

Adcock is truly independent allowing access to all leading manufacturers of refrigeration, air conditioning, and ventilation equipment. We will propose the most appropriate plant from the most suitable brand to fulfil your individual requirement.

Your Next Project...

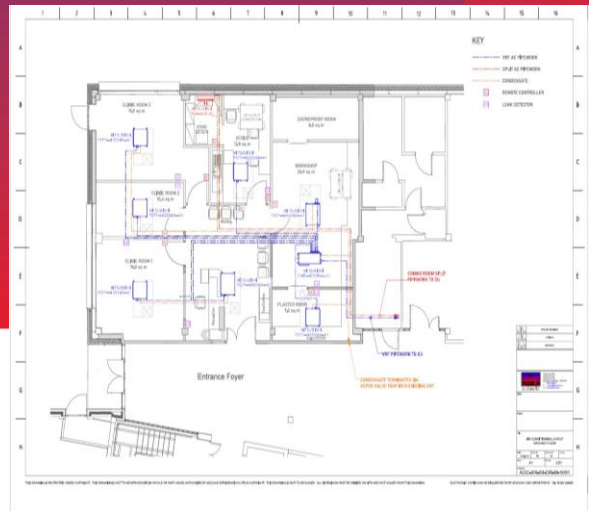


In House Services

CAD Office

At Adcock, we pride ourselves on delivering more than just great service—we offer capabilities that set us apart. One of those is our fully equipped in-house CAD department.

Based at our Colchester office, our skilled CAD team works closely with our design and contract managers across all Adcock branches to produce precise, professional drawings and project documentation using the latest software.



What this means for you:

- Faster project turnaround times
- Seamless coordination from design to installation
- Tailored solutions for projects of any size - even those with no existing building plans

Environmental Impact

- Full Building Information Modelling (BIM) Capabilities to EN BS ISO 19650
- Detailed working drawings: 3D models, floor plans, schematics, and elevations
- Custom signage, stickers and labels
- Full O&M Manuals in both digital and print formats
- We can also offer site surveys to help produce drawings for a project.

With Adcock, every design detail is managed in-house - ensuring accuracy, efficiency and complete quality control.

Accredited. Compliant. Committed.

At Adcock, we don't just promise high standards - we deliver them.

Adcock hold a suite of UKAS accredited ISO certifications, as well as industry Safety Schemes in Procurement and Common Assessment Standard certifications. All audited annually as a minimum.

Our certifications include:



ISO 9001 Quality Management

This certification ensures our refrigeration and climate control services consistently meet the highest quality standards, providing you with reliable and efficient solutions.



ISO 45001 Occupational Health & Safety

Your safety and the safety of our team are paramount. This accreditation demonstrates our commitment to maintaining safe working environments on every project.



ISO 14001 Environmental Management

We are dedicated to minimising our environmental footprint. This certification reflects our proactive approach to sustainable practices in all our operations.



ISO 27001 Information Security Management

Protecting your data is crucial. This certification confirms our robust systems and processes for secure information handling.



Constructionline Gold / Avetta / SafeContractor / CHAS / Joscar

These industry-recognized accreditations demonstrate our adherence to rigorous standards in areas like health and safety, financial stability, environmental & social governance and an array of other areas.

REFCOM F-Gas / REFCOM Elite

As certified professionals under the REFCOM scheme, we ensure compliance with regulations for handling refrigerants, guaranteeing environmentally responsible and efficient service.



Aftercare

Protecting Your Investment, Every Step of the Way

Following commissioning of your equipment, our journey with you continues. We will provide a full planned preventative maintenance and service package tailored to the requirements of your systems, ensuring correct operation and compliance with current legislation.

Adcock prides itself on maintaining long-term customer relations from conception of a project to end-of-life removal of the plant, replacement of the equipment, or system upgrades, ensuring your systems runs smoothly and productively.



At Adcock, we believe installation is just the beginning. With a nationwide network, our expert engineers provide 24/7 repair services to keep your HVAC and refrigeration systems running smoothly all year round.

Whether it's a planned maintenance visit or an emergency call out, we aim for same-day response to reduce downtime and disruption.

We proudly welcome new customers and are ready to deliver the same trusted, high-quality service that has earned us a loyal client base - where 85% of our work comes from repeat business and referrals.

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